

**Minutes of a meeting of the Fulbourn health Centre Patient Participation Group
Held on Tuesday 24th March 2015**

Present: Liz Willis: Brenda Driver: Marilyn Moyes: Peter Godber: Christina Rowland- Jones: Graham Snelling (Chairman): Joe Patten: Sarah Thorne: Brenda Ferguson: Ann Sowden: Jane Gaskell: Christabel Bennett: Bev Savage (Secretary).

In Attendance: Dr Catherine Bennett: Russel Sims: Gillian Camp.

1. Apologies: Sylvia Cottee: Sheila Tingey.

2. Minutes of the meeting held on 27th January 2015:

Recorded as correct:

3. Matters Arising:

a. Group for carers: Newly appointed member at the Care Network (Rebecca) will be attending the next meeting of the PPG in May. Nothing further to report.

b. Health Centre Developments: No CCQ visit as yet but they will give 2 weeks notice.

C.B. Has met with Ian Burns from Property Services. Has been a recent transit of monies which will be released in August/September. Suggested that the paper work for the Health Centre should be polished up ready for the bid of monies. Applications are then assessed which have been generated from different areas. There will be a full survey done on the building and site, which goes some way towards where we are. The potentials are vast and many. We could think about having a shared building eg office space, flats above the Health Centre, or could just have a Health Centre. Meeting again at the end of May, and the plan is to come up with some sought of idea of what we would like on the Fulbourn site if we were able to benefit. It was emphasised that it has been made clear as partners with Cornford House that monies will not be put into the present building, it will be a Health building provided by Health Services.

Further to this the feelings of the patients of Fulbourn must be included in the plans. This brought up the past questionnaire which had been circulated. In some cases it was found to be too generic and perhaps not generated towards the patients of this Health Centre and particular building. The questionnaire was referring to both surgeries and particular questions did not relate to Fulbourn. R.S Agreed that this was generic and the survey was not meant to get a new Health Centre.

Although time is not on our side it was agreed that a questionnaire could be circulated for patients to give their views of what they would like . A joint questionnaire to be devised and also an individual response from the PPG. Also to place on the website.

Comments suggested that if we had an agreement tomorrow, about what we are going to do with the building, it is a long time off before work commenced. In the meantime some maintenance would be seen as necessary.

It was emphasised once again that local people should be consulted as to the facilities wanted in a new Health Centre. It was also noted that the petition for a new Health Centre had been heavily supported from people in the village.

c. Teversham Road/ Ida Darwin: T. road coming up for discussion in April in relation to building on the field. Planning committee to meet in May. Further report on ecology. J.P. It was reported that the 106 monies changes next year and then it becomes the Community Infrastructure Levy, which means it goes through South Cambs. Possibly we may get very little less for development which we would have had. This also applies to the Ida Darwin. Ida Darwin will happen in time. Teversham Development in the balance.

AGENDA:

4 (a) Community Car Scheme: Jane Johannessen (Community Development Officer SC) introduced herself to the meeting. Her role is for the organisation called Care Network.

Basically the organisation is supporting old and vulnerable people out of Cambridgeshire and she sets up various schemes in villages which help these people out of isolation. The proposed Car Scheme for Fulbourn has been identified as a working potential.

The car scheme is on a voluntary basis by the village and is funded by the Cambridge County Council. It offers volunteer transport for vulnerable clients who cannot e.g. get to appointments and social engagements without a little bit of help.

In practice the client who requires transport gets in touch with the co-ordinator, who takes relevant information and then finds a suitable and available volunteer driver. The client pays the driver for miles undertaken (30p). The driver gets (45p). The extra 15p is subsidised by the Cambs County Council. Insurance for the driver is fully covered by the council.

Agreed that further information should be distributed around the village in an attempt to acquire volunteer drivers. Also to place in the "Mill" and the "Pump".

B.S. Has agreed to become co-ordinator in liaison with Jane.

b Catch Update: The older peoples programme commences on April 1st 2015.

Contacting the community services remain the same. For the first few weeks nothing will change.

The present chairman is stepping down and Dr Catherine Bennett is replacing her.

NHS 111 and the out of hours procurement has been placed on hold because there is a rethink on what people want. How the A/E Issues and how they are tackled as regards how to make it easier for patients to get to the right services, and how we protect the special services are major problems. Everything will undoubtedly go quiet over the Easter period and until after the general election. Work is still going on in the background and GP's are talking about being up front in the A/E Department. Apparently there is a great deal of conflict between them both concerning who is doing what.

Information on questionnaire that has been previously circulated is now being collated before it goes out to tender.

c Catch Reference Group: General discussions on issues that were showing concerns.

The new computer system at A/Hospital is affecting all aspects of work within the hospital e.g. making appointments, getting bloods taken with delay in results. The whole system has been made much more difficult.

d Health Centre Questionnaire: Further to that which has been discussed. An attempt to try and get something together to form a questionnaire with suitable suggestions. Format to be decided on and then perhaps place in the "Mill", website and reception desk.

e Fulbourn Quiz: Taking place on the Friday 1st May 2015. 4 people have put their names forward. M.M to fill out application form.

f Hearing Help: A group of people have organised sessions which will take place at the Swifts. Sessions will be held 1 a month and do not require an appointment. They will be looking at hearing devices and providing change of batteries. Leaflets will be available at the Health Centre reception desk. Event goes up to the 17th December 2015 every 3rd Thursday.

g Fulbourn Feast: Will take place on the last Sunday in the month (28th June 2015). The stall to be booked. Ideas as to what should go on the stall to be brought up at the next meeting. Suggestions so far: Information concerning the Health Centre.

h Any other business: C.B Emphasised that it was very difficult in some cases for patients to see the same doctor. It would depend on what the problem was. 2% of our elderly population require extra support. Multidisciplinary meetings take place and these patients have a

plan of care. The problem in some cases is that most of the doctors work part time which adds to the difficulties. But there is always a laid out plan for those who require extra care eg vulnerable patients, end of life and complicated cases.

It was mentioned that the pop in centre for blood taking e.g. Sainsbury was highly advantageous. Also blood test results have firstly to be coded by the doctor before they are given to the patient. Receptionists just cannot give you this information.

Online information on **Patients Online Records** was reported to be extremely helpful in understanding the reasons for prescribed treatment.

The **Pharmacy** was seen as playing a vital role in helping the Health Centre through the information and advice they provide.

DATE OF NEXT MEETING TUESDAY 19TH MAY 2015 6.15 PM HEALTH CENTRE